

The Nobber Medical Practice Repeat Prescription Ordering Terms and Conditions

The Nobber Medical Practice operates a policy of accepting repeat prescription request forms by written request. This policy is in place to:

- Ensure maximum patient safety by minimising human error
- Ensure that patients are aware of the medications they are requesting
- Reduce the risk of prescribing of unnecessary medications
- Ensure accurate records of patient medication requests are retained

All repeat prescription requests are dealt with on a 48 hours notice basis (working days) and repeat prescription fee, where it applies must be paid at time of ordering.

Patients may request prescriptions by phoning or calling into reception to request their prescription (after 11am).

Patients may also order repeat prescriptions easily online for collection from your local pharmacy.

For phone or in person requests having a written list of required medication is preferred. Your pharmacy may help with this if needed.

Requests will be sent directly to the relevant patient's GP who will review the patient file and provide a repeat prescription where appropriate.

When necessary patients may be requested to attend their GP where medication or condition needs to be reviewed.

In such instances, the prescription will be deferred or a one month prescription provided until this consultation has taken place. A fee may still be charged where appropriate.

Prescription requests for antibiotics or management of acute conditions are not accepted and will be provided only following consultation with a doctor.

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